

Spliceteq South Communications Ltd (hereinafter in this document referred to as the Company) has developed the Quality Policy that governs the day-to-day operations of the Company to ensure high quality standards are maintained on a continual basis.

The Quality Policy is released as a standalone document as well, and is communicated and implemented throughout the Company.

The Quality Policy of is as follows:

The management and personnel of the Company are committed to providing a high-quality service in the area of Quality management by continually improving client service, human resource management and Company operations.

Total customer satisfaction, the Company's primary objective, is achieved by recognising, understanding and evaluating customer needs and trying to exceed them.

Senior management are committed to the efficient operation and continual improvement of performance and the Quality Management System, to this end quality objectives are set and measured to facilitate effective and efficient review.

Development and training of employees is a top priority.

Human Resource Management is based on the principles of close training and supervision, excellent communication skills for all personnel and high personnel satisfaction.

Senior Management will provide adequate resources and training needed to continually improve the effectiveness of the Quality Management System.

The above goals are complete by an effective and efficient Company Quality Management System based on the requirements of ISO 9001: 2015. The Company's commitment in meeting, and exceeding these requirements and will hopefully secure a prosperous future for its shareholders and staff and sets a unique standard for others to follow. The Directors will take into consideration the views of interested parties and the effect the Company's activities have upon the environment.

In fulfilling the above Quality Policy the Directors recognise the importance of its suppliers and will work with them to improve the quality of their services.

The success of this policy is monitored, controlled and improved through elements of this Quality Management System such as internal audits, management reviews, corrective and preventive actions and training.

Each employee will be made aware of the importance and contents of the Quality Policy and be encouraged to contribute to the success of the Quality Management System. The Company's goals and commitment in meeting the requirements of ISO 9001: 2015 will secure a prosperous future and set a unique standard for others to follow.

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CEO

21/06/2024

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